

AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the application:

LISTING OF CLAIMS:

Claim 1 (currently amended) A system for monitoring performance of a global network comprising:

a poller ~~for requesting~~ initiating requests for and receiving SNMP-attribute data from a monitored device across a public wide area network at repeated regular time intervals;
a database for storing received SNMP-attribute data; and
a graphical user interface to the received SNMP-attribute data stored in the database.

Claim 2 (Currently Amended) The system of claim 1, further comprising ~~[[of]]~~ a notifier analyzing time-based performance criteria for providing alerts to a user when received SNMP-attribute data meets one or more established threshold criteria for the monitored device.

Claim 3 (original) The system of claim 2 wherein the monitored device is included in a virtual private network.

Claim 4 (original) The system of claim 1 wherein the monitored device is included in a virtual private network.

Claim 5 (original) The system of claim 1 wherein the monitored device is a device included in a wireless network.

Claim 6 (original) The system of claim 2 wherein the monitored device is a device included in a wireless network.

[[5.]] Claim 7 (currently amended) The system of claim 1 wherein the monitored device is a device included in a voice over IP (VoIP) network.

[[6.]] Claim 8 (currently amended) The system of claim 2 wherein the monitored device is a device included in a voice over IP (VoIP) network.

[[7.]] Claim 9 (currently amended) The system of claim 2 wherein the SNMP-attribute data includes performance metrics for a virtual private network tunnel.

[[8.]] Claim 10 (currently amended) The system of claim 1 wherein the SNMP-attribute data includes performance metrics for a virtual private network tunnel.

[[9.]] Claim 11 (currently amended) The system of claim 1 wherein the graphical user interface is provided by an application service provider.

[[10.]] Claim 12 (currently amended) The system of claim 1 wherein the poller is configured to access SNMP-attribute data across a firewall insulating the monitored device from the network.

[[11.]] Claim 13 (currently amended) The system of claim 1 wherein the graphical user interface includes an Internet browser.

[[12.]] Claim 14 (currently amended) The system of claim 2 wherein the poller is configured to access SNMP-attribute data across a firewall insulating the monitored device from the network.

[[13.]] Claim 15 (currently amended) The system of claim 3 wherein the poller is configured to access SNMP-attribute data across a firewall insulating the monitored device from the network.

[[14.]] Claim 16 (currently amended) The system of claim [[7]] 9 wherein the poller is configured to access SNMP-attribute data across a firewall insulating the monitored device from the network.

[[15.]] Claim 17 (currently amended) The system of claim 1 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[16.]] Claim 18 (currently amended) The system of claim 2 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[17]] Claim 19 (currently amended) The system of claim 3 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[18.]] Claim 20 (currently amended) The system of claim [[7]] 9 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[19.]] Claim 21 (currently amended) The system of claim [[12]] 14 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[20.]] Claim 22 (currently amended) The system of claim [[14]] 16 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[21.]] Claim 23 (currently amended) A system for monitoring performance of a global network comprising:

a poller ~~for requesting~~ initiating requests for and receiving SNMP-attribute data from a monitored device across a network through a secure IPSec tunnel at repeated regular time intervals ;
a database for storing received SNMP-attribute data; and
a graphical user interface to the received SNMP-attribute data stored in the database.

[[22.]] Claim 24 (currently amended) The system of claim [[21]] 23, further comprising of a notifier analyzing time-based performance criteria for providing alerts to a user when received SNMP-attribute data meets one or more established threshold criteria for the monitored device.

[[23.]] Claim 25 (currently amended) The system of claim [[22]] 24 wherein the monitored device is included in a virtual private network.

[[24.]] Claim 26 (currently amended) The system of claim [[21]] 23 wherein the monitored device is included in a virtual private network.

[[25.]] Claim 27 (currently amended) The system of claim [[21]] 23 wherein the monitored device is a device included in a wireless network.

[[26.]] Claim 28 (currently amended) The system of claim [[22]] 24 wherein the monitored device is a device included in a wireless network.

[[25.]] Claim 29 (currently amended) The system of claim [[21]] 23 wherein the monitored device is a device included in a voice over IP (VoIP) network.

[[26.]] Claim 30 (currently amended) The system of claim [[22]] 24 wherein the monitored device is a device included in a voice over IP (VoIP) network.

[[27.]] Claim 31 (currently amended) The system of claim [[22]] 24 wherein the

SNMP-attribute data includes performance metrics for a virtual private network tunnel.

[[28.]] Claim 32 (currently amended) The system of claim [[21]] 23 wherein the SNMP-attribute data includes performance metrics for a virtual private network tunnel.

[[29.]] Claim 33 (currently amended) The system of claim [[21]] 23 wherein the graphical user interface is provided by an application service provider.

[[30.]] Claim 34 (currently amended) The system of claim [[21]] 23 wherein the poller is configured to access SNMP-attribute data across a firewall insulating the monitored device from the network.

[[31.]] Claim 35 (currently amended) The system of claim [[21]] 23 wherein the graphical user interface includes an Internet browser.

[[32.]] Claim 36 (currently amended) The system of claim [[22]] 24 wherein the poller is configured to access SNMP-attribute data across a firewall insulating the monitored device from the network.

[[33.]] Claim 37 (currently amended) The system of claim [[23]] 25 wherein the poller is configured to access SNMP-attribute data across a firewall insulating the monitored device from the network.

[[34.]] Claim 38 (currently amended) The system of claim [[27]] 31 wherein the poller is configured to access SNMP-attribute data across a firewall insulating the monitored device from the network.

[[35.]] Claim 39 (currently amended) The system of claim [[21]] 23 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[36.]] Claim 40 (currently amended) The system of claim [[22]] 24 wherein the

graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[37.]] Claim 41 The system of claim [[23]] 25 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[38.]] Claim 42 (currently amended) The system of claim [[27]] 31 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[39.]] Claim 43 (currently amended) The system of claim [[32]] 36 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.

[[40.]] Claim 44 (currently amended) The system of claim 34 wherein the graphical user interface includes a graph generator for displaying one or more graphs of one or more performance metrics based on the received SNMP-attribute data.